

FOR IMMEDIATE RELEASE,

Donnelly Communications, Inc. Names Danna Jae Nordin as Director of Human Resources

Atlanta, March 3, 2015 – Donnelly Communications, Inc., a leading provider of contact center services, is pleased to announce the appointment of Danna Jae Nordin as Director of Human Resources. Reporting to Nick Winiewicz, CFO, she will manage all personnel related programs including employee care, compensation, benefits, retentions strategies, and HR policies.

“Danna is a strong leader with over 20 years of experience developing and administering HR programs. She will be instrumental in setting the direction of the department as well as assisting senior leadership with strategic HR initiatives,” stated Winiewicz.

Nordin brings a broad range of experience in human resources and training to Donnelly Communications. Employee relations, benefits, performance management, HR and Payroll technology development, recruitment, and retention strategies are among her many areas of expertise. Nordin’s previous experience included positions in the healthcare and hospitality industries with her last position in a contact center environment. She holds an MBA from the University of Nevada.

About Donnelly Communications, Inc.

Donnelly Communications Inc. is a leading provider of contact center services for prominent companies across multiple industries including multichannel retail, restaurant, energy, and utilities. Our innovative solutions focus on increasing revenue for our clients by exceeding customer expectations and driving brand loyalty. In 2013 Donnelly acquired ProCore Solutions and ProCore Staffing Solutions. Founded in 1981, Donnelly employs more than 400 people and is headquartered in Atlanta, Georgia. For more information, visit www.donnellycommunications.com or call 800.870.0017

About ProCore Solutions

ProCore Solutions delivers advanced contact center solutions to the utility industry. Our skilled customer service agents, supported by leading technology, provide world class customer service enabling clients to redirect internal resources and maximize the value of their customer relationships. To learn more about the services offered by ProCore Solutions visit www.procoresolutions.com or call 877.626.7356.

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